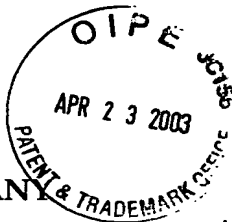


HEWLETT PACKARD COMPANY

Intellectual Property Administration
P.O. Box 272400
Fort Collins, Colorado 80527-2400



PATENT APPLICATION
ATTORNEY DOCKET NO.10992824-1

Handwritten signature and date: 4/25/03

IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Huey Ly

Confirmation No: 3079

Application No: 09/510,747

Examiner: William H. Wood

Filing Date: February 22, 2000

Group Art Unit: 2124

SUBJECT: DEPLOYED AGENT USED IN THE INSTALLATION AND
MAINTENANCE OF SOFTWARE

RECEIVED

APR 24 2003

COMMISSIONER FOR PATENTS
Washington, D.C. 20231

Technology Center 2100

Sir:

RESPONSE TO OFFICE ACTION

In response to the Office Action dated January 30, 2003, Applicant makes the following remarks and respectfully requests reconsideration.

REMARKS

Examiner has rejected claims 1 through 7 and 9 through 21 under 35 U.S.C. § 103(a) as being unpatentable over USPN 5,933,647 (Aronberg) and in further view of USPN 5,822,543 (Dunn). Applicant respectfully traverses the rejection and requests reconsideration.

Applicant notes that in explaining the rejection, Examiner additionally relies upon USPN 6125,390 (Touboul) and USPN 6,035,423 (Hodges). Applicant

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TRANSMITTAL LETTER FOR RESPONSE/AMENDMENT

Sir:

Transmitted herewith are the following in the above-identified application:

- (X) Response/Amendment () Petition to extend time to respond
() New fee as calculated below () Supplemental Declaration
() No additional fee (Address envelope to "Box Non-Fee Amendments")
() Other: _____ (fee \$ _____)

CLAIMS AS AMENDED BY OTHER THAN A SMALL ENTITY						
(1)	(2) CLAIMS REMAINING AFTER AMENDMENT	(3) NUMBER EXTRA	(4) HIGHEST NUMBER PREVIOUSLY PAID FOR	(5) PRESENT EXTRA	(6) RATE	(7) ADDITIONAL FEES
TOTAL CLAIMS		MINUS		= 0	X \$18	\$ 0
INDEP. CLAIMS		MINUS		= 0	X \$84	\$ 0
() FIRST PRESENTATION OF A MULTIPLE DEPENDENT CLAIM					\$280	\$ 0
EXTENSION FEE	1ST MONTH	2ND MONTH	3RD MONTH	4TH MONTH		
	\$ 110.00	\$ 410.00	\$ 930.00	\$ 1450.00		
OTHER FEES						\$ 0
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT						\$ 0

CHARGE \$ _____ **to Deposit Account 08-2025.** At any time during the pendency of this application, please charge any fees required or credit any overpayment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fee to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21, inclusive and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231.

Date of Deposit: April 19, 2003

By: Douglas L. Weller

Signature:

Respectfully Submitted,

By:
Douglas L. Weller
Attorney for Applicant
Reg. No. 30,506
Date: April 18, 2003
Telephone: (408) 985-0642